



A UNIQUE COLLABORATION



LONDON
SQUARE

An Aldar Company

26th of November 2024

Crane Alarm Noise Incident

Dear residents of Penderyn and Trecastle Way,

We hope this message finds you well. We are writing to acknowledge and apologize for the disturbance caused by the alarm noise over the past weekend. We understand that this caused inconvenience, we deeply regret the situation and would like to provide some clarity on the matter.

The alarm in was part of a system associated with the crane's lifting operations. It was specifically a repeater signal, not an alert for health and safety concerns or any issues with the crane. This system is designed to notify us of strong wind conditions during lifting operations, but unfortunately, due to the adverse weather at the time, it was not possible to access and silence the alarm promptly.

We recognize the importance of maintaining a peaceful environment for all our residents and assure you that the situation did not pose any risk to safety. Moving forward, we are taking steps to ensure such occurrences are avoided in the future. This includes a review of our alert systems and emergency protocols to minimize disruptions.

Thank you for your understanding and patience as we work to improve our processes. If you have further questions or concerns, please feel free to contact us at details below.

Kind regards,


Holloway Park Team

Contact details:

For any queries that you'd like to discuss, please contact us at:

Holloway Park

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